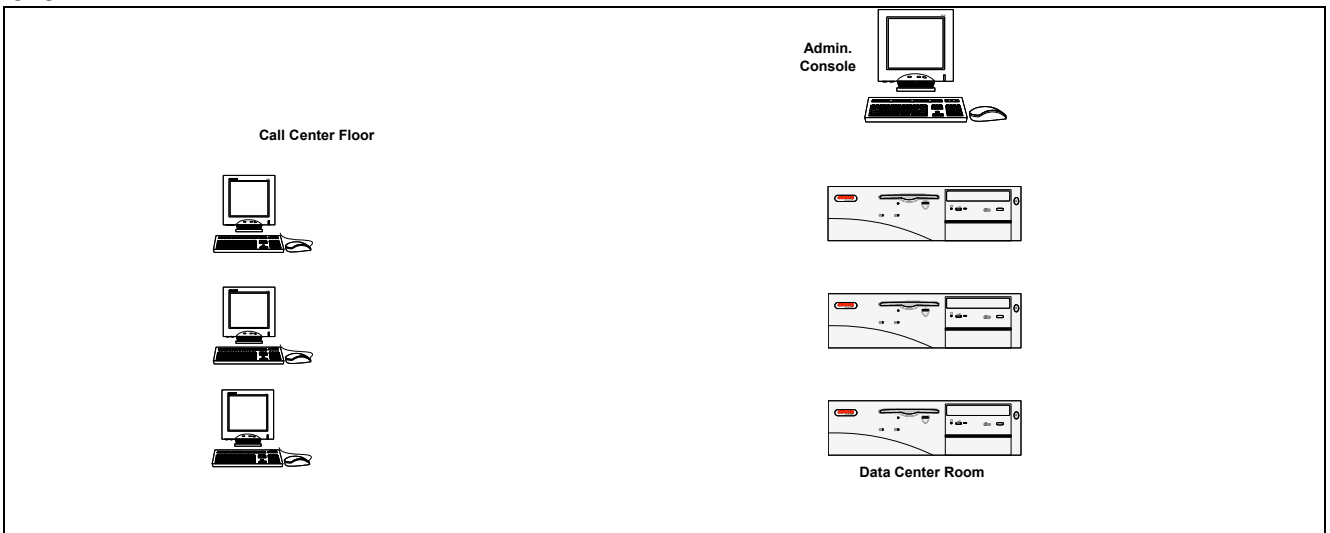


Title - KVM Call Center PC Back-Rack
No - 019

ENVIRONMENT	Call Centers; Network Operation Centers (NOC)
MINICOM PRODUCT	Smart KVM Extender; AV Splitter; UPM; Specter II PS/2
CHALLENGE	A Government call center wants a clean desktop work environment and wants an administrator to have access to all the call operators' PCs.
MINICOM SOLUTION	Using Minicom's KVM and AV extenders the call center can back-rack all the operators' PCs. The Phantom KVM switch can connect to the KVM extenders to give 1 or 2 administrators access to each PC.
BENEFITS	Minicom's CAT5 extenders allow the workstation consoles to be 360ft. from the PCs. Only trim CAT5 cable is needed to extend the workstations. The Phantom KVM switch also reduces cable clutter in the rack by utilizing CAT5 cables.

Before:



After:

